





connect@getsalenow.com





# Agreement for Shopify Website Development, meta ads, and dropshipping services

This Agreement is made between Drpshipper (Getsalenow), a certified Shopify partner (hereinafter referred to as "Service Provider"), and The Buyer of the plan (hereinafter referred to as "Store Owner"). This Agreement is provided to the Client and Getsalenow has charged the Client, and the invoice will be shared for all the payments made by the seller to Getsalenow.

### 1. Scope of Services

- 1.1 The Service Provider agrees to create & manage a Shopify website for the Store Owner, set up strictly using the Store Owner's email address.
- 1.2 The Services will strictly be provided according to the plan purchased, which are basic, premium and enterprise. Mentioned on the website itself.
- 1.3 The service Provider manage the meta ads, regular analysis of ads, order confirmation, NDR calls, product sourcing, shipping & logistics, according to the plan.
- 1.4 If the seller has opted for our services exclusively as the supplier, additional services such as Facebook ads, NDR calling, and similar marketing support will not be provided.

#### 2. Access and Collaboration

2.1 If the Store Owner already has a Shopify store, the Service Provider will request collaborator access as a certified Shopify partner to manage the store effectively.

#### 3. Product and Content Management

- 3.1 The Service Provider will handle product listing, landing page creation, and product description writing, and this can vary according to the plan purchased.
- 3.2 If the Store Owner does not have a domain, the Service Provider will provide one.

### 4. Branding

4.1 The Service Provider will provide a Branding services including logo (with only 2 revisions) unless the Store Owner opts to provide one. This will be discussed and agreed upon before implementation.

#### 5. Product Research

- 5.1 The Service Provider will conduct product research and incorporate the Store Owner's suggestions where feasible.
- 5.2 Service Provider will not be liable for any refunds or losses faced by the seller under point (7.4), if the product being promoted is even slightly suggested or chosen by the store owner.





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**6. Marketing and Order Acquisition** 6.1 The Service Provider will manage Facebook advertising campaigns to drive orders to the Shopify store, if it is under the plan purchased.

## 7. Order Processing and Fulfillment

- 7.1 The Service Provider will process orders and manage the delivery of products to customers from L2.
- 7.2 The Service Provider will conduct up to three NDR (Non-Delivery Report) calls per customer.
- 7.3 The Service Provider will employ techniques aimed at reducing RTO (Return to Origin) rates.
- 7.4 If the seller doesn't get any order within the first 3 days of running a sales campaign or spending 3000 inr, the Service Provider will refund the Store Owner in full and reimburse the ad budget spent on Facebook ads.

Note: Any Refund will be revoked if the store owner, does not follow or comply with the Terms & Conditions mentioned on the Drpshippr platform.

7.5 No RTO fees would be implied on the seller during the tenure of his working. Unless implied in future.

### 8. Shipping and Costs

- 8.1 Shipping will be provided free of charge.
- 8.2 Product costs will be deducted after delivery to the customer.
- 8.3 Shipping will be processed with 5-6 days.
- 8.4 The approx. monthly delivery Percentage will be 65-70%. (not guaranteed).

### 9. Profit Sharing

9.1 The Service Provider will not be charging any percentages as this project is under an offer, so the only deduction from the collected amount will be of the product cost.

### 10. Account Management

- 10.1 The Store Owner will be assigned an account manager, under premium and enterprise plan.
- 10.2 The account manager will provide services from Monday to Saturday, between 11 AM to 6 PM, strictly.
- 10.3 Please note that all seller inquiries must be submitted exclusively in the WhatsApp group. Only queries posted in the group will be addressed.

#### 11. Additional Costs

11.1 Shopify charges, Facebook ads recharge, third-party Shopify apps, or any other third-party costs will be paid separately by the Store Owner.







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#### 12. General Provisions

- 12.1 This Agreement constitutes the entire agreement between the parties and supersedes any prior understandings, agreements, or representations.
- 12.2 Any amendments or modifications to this Agreement must be in writing and signed by both parties.
- 12.3 This Agreement shall be governed by and construed in accordance with the laws of Uttar Pradesh, India.
- 12.4 By receiving this agreement via mail and paying any amount for this plan, seller accepts the terms & conditions of drpshippr.com

### 13. Costing & Payment Cycle

- 13.1 The plans offered are mentioned on the pricing page of the website, followed by the services being provided under each plan, service provider will not be liable to provide any service out of the services offered under each plan. Any custom Payment Terms can be mentioned under the "order notes" section on the checkout page.
- 13.2 There will be no recurring payment for drpshippr, but facebook, shopify or any 3rd parties are not counted here.
- 13.3 Please note that requests for refunds submitted beyond the three-day window or in cases where the site has been delivered as agreed and 1 day in the case of the service provider not being able to achieve the point (7.4) will not be entertained.
- 13.4 The monthly shopify charges, facebook ads budget, product cost (deducted after the delivery), or any third party charges like shopify application, etc. will be excluded.
- 13.5 In the event that the Shopify website is banned or closed for any reason, a fee of Rs. 5000 will be required to create a new website.
- 13.6 The cost of purchasing a domain (for the second time) will be borne by the seller, based on the prevailing domain price.

#### 14. Time Duration For The Onboarding and Ads commencement

14.1 The website will be delivered within 24 hours and the meta ads shall start within 48 hours of the onboarding. If there is no external interruptions or technical issues.

### 15. Documents required for starting

15.1 The documents required for starting are - Aadhar card and a new email ID & password, IN WITNESS WHEREOF, the parties hereto have executed this Agreement as of the day and year first above written.



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Aman Mudgal [Founder] Getsalenow

Store Owner