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 www.getsalenow.com

 connect@getsalenow.com

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Effective from the date of initial payment made

This Agreement is made between Drpshippr (Powered by Getsalenow), a registered service provider based in Agra, Uttar Pradesh, India, hereinafter referred to as the "Service Provider", and any individual or entity purchasing services from Drpshippr, hereinafter referred to as the "Seller", collectively referred to as "Parties."

1. SCOPE OF SERVICES

1.1 The Service Provider agrees to create and manage a Shopify store for the Seller using the Seller's email ID.

1.2 Services will be delivered as per the selected plan listed on the pricing page of <https://drpshippr.com>. Plans include Basic, Premium, Enterprise, and any customized variants.

1.3 Services may include but are not limited to website development, Meta ad setup, ad management, order confirmation calling, NDR follow-ups, product research, and logistics handling, depending on the selected plan.

1.4 In case of an existing Shopify store, the Service Provider may request collaborator access to manage store functionalities effectively.

1.5 Any additional services not included in the selected plan shall be considered chargeable add-ons.

2. BRANDING & PRODUCT RESEARCH

2.1 Branding services, including logo and basic store design, will be offered if included in the plan. Only two design revisions are permitted.

2.2 Product research will be done by Drpshippr's experts if the seller has opted for this service. Suggestions from sellers are welcome but final product selection lies with the Service Provider.

2.3 Drpshippr is not liable for refund or profit loss on products suggested or approved by the Seller.

3. SELLER ONBOARDING CHECKLIST

The Seller agrees to complete the following within 48 hours of onboarding:

- Submit GST number (if applicable)
- Share store logo and branding assets
- Confirm store name and niche preference
- Join WhatsApp announcement channel:
<https://whatsapp.com/channel/0029Vakdx2L5PO11rwW5dM0m>
- Watch the onboarding video: Watch Video
- Read the onboarding help guide: <https://drpshippr.tawk.help>

Failure to complete the onboarding tasks may result in delays in store setup and ad commencement.



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4. PAYMENTS, REFUNDS & THIRD-PARTY COSTS

4.1 The plan fee is one-time or monthly (mentioned during the payment) and mentioned during the onboarding.

4.2 Sellers must clear any pending payment before service delivery deadline, else their account will be terminated without refund.

4.3 Refunds are only applicable if onboarding has not started and the refund is requested within 1 day of payment. No refunds apply once any service activity is initiated.

4.4 Monthly Shopify charges, Facebook Ads recharge, third-party app subscriptions, or domain renewal charges are not included and shall be borne separately by the Seller.

4.5 If a store is banned or closed for any reason after delivery, a new setup will be charged at ₹5,000. Re-purchasing a domain will also be charged as per current pricing.

4.6 Delay in communication, or resolution in queries shall not be treated as a reason for the refund, as the organisation treats all its customers as the same, no seller is special, and every seller is equally special for us. The team would need 24 to 48 working hours to respond to your query and resolve it.

5. ORDER CONFIRMATION, PROCESSING & SHIPPING

5.1 Seller must confirm all orders via call or WhatsApp before placing them on the Drpshippr panel.

5.2 Fake orders, incomplete addresses, and invalid contact details will result in delivery failures. Seller will be liable for resulting losses and RTO fees.

5.3 Drpshippr will confirm orders only if the Seller is subscribed to Value Added Services (VAS).

5.4 Shipping is handled by Drpshippr. Estimated delivery time is 4–6 working days post dispatch. No deliveries are made on weekends or public holidays.

5.5 Factors like weather, logistics strikes, festive overload, or political issues may delay deliveries.

6. RTO POLICY

6.1 A ₹50 RTO fee is applicable per returned order and is borne by the Seller. Unless given as 0 during the registration.

6.2 High RTO rates may lead to account review, remittance hold, or temporary suspension.

6.3 Sellers are advised to actively confirm and validate all orders to reduce RTO.

7. REMITTANCE TERMS

7.1 COD remittance is done weekly once courier partners clear payments, minus applicable deductions.

7.2 Prepaid remittance (if routed via Drpshippr) will follow the gateway cycle.

7.3 If any outstanding dues exist, 40% of the remittance may be held until dues are cleared.

7.4 “Delivered” status from the courier may still be on hold for 3–5 working days before actual transfer.


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8. META ADS MANAGEMENT

8.1 Sellers must not pause, edit, duplicate, or delete Meta Ads without approval from their assigned Ads Manager.

8.2 Ads typically take 2–5 days to stabilize. Initial slow results are part of testing; optimization happens thereafter.

8.3 Any changes by the Seller without consultation may lead to ineffective performance and wastage of budget.

8.4 Meta ads are solely adofly's responsibility if ai ads subscription is chosen while registration.

8.5 Drpshippr is not liable for any losses if the seller is running ads with any partner agency (like - adofly) or himself.

9. PERFORMANCE & EXPECTATIONS

9.1 eCommerce is an iterative process. Sellers should not expect instant profitability.

9.2 First 10–15 days are for product and ad testing. Scaling begins once a working model is achieved.

9.3 Profitability depends on ad budget, product, audience, and overall execution. ₹500/day ad spend is unlikely to yield big results.

9.4 Sellers should be patient, flexible, and consistent.

10. ACCOUNT SUSPENSION & TERMINATION

10.1 Inactivity > 5 days: ₹3,000 reactivation fee.

10.2 Inactivity > 15 days: ₹5,000 reactivation fee.

10.3 Inactivity > 90 days: Account will be permanently deleted, and no claims shall be entertained.

11. SUPPORT & RESPONSE TIME

11.1 For assistance, sellers can only use:

Use the chatbot on <https://drpshippr.com> (Avg.Respond time: 25-30 min)

Email: care@drpshippr.com (Avg.Respond time: 24 - 48 working hours)

11.2 Query response time: 24–48 working hours.

11.3 All major updates will be posted in your panel or WhatsApp announcement channel.

11.4 No phone calls, text messages or whatsapp communication will be entertained in any situations, this might delay your query resolution and any miscommunication towards any team member may lead to the permanent suspension of your account, and could lead to holding of remittance.



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12. LEGAL TERMS & ACCEPTANCE

12.1 By enrolling and making payment, the Seller agrees to all policies listed on:

- Terms & Conditions: <https://drpshippr.com/terms-conditions-2>
- Refund Policy: <https://drpshippr.com/refund-policy>
- Help Center: <https://drpshippr.tawk.help>

12.2 This agreement is governed by the jurisdiction of Agra, Uttar Pradesh, India.

Team Drpshippr

care@drpshippr.com

<https://drpshippr.com>

Let's build your brand together 🚀